



## Case Study



### PROJECT OVERVIEW

Elkay is a family of companies that employ over 2,500 people in distribution facilities throughout North America and select international markets.

With more than 2,100 chemicals spanning nearly 20 facilities worldwide, Elkay needed a chemical management services provider who could match their desire for simplicity, robust chemical data management applications, and superior attention to customer service.

*“We select service providers based on the same principles that we hold ourselves to each day – that’s what we found with SiteHawk.”*

Julia Sfurm  
Corporate Risk Operations Manager  
Elkay

### The Company

Elkay is a supplier of high value residential kitchen, bath, cabinetry and wood products, commercial plumbing products and related services that meet the needs of a variety of market segments. Established by a father and son nearly a century ago, Elkay has continued the tradition of building the best products and providing the best customer service across the globe.

### The Challenge

Prior to engaging SiteHawk, Elkay used a system of paper notebooks to manage more than 2,100 material safety data sheets across numerous corporate and production facilities. With a centralized environmental, health, and safety (EH&S) function at corporate, the company desired a solution that would efficiently support the production facilities where EH&S responsibilities are accompanying duties in addition to employees core job functions.

Additionally, corporate EH&S managers wanted a system that was “more than just a data warehouse of MSDSs”. The ideal system for them was a data-driven system that housed all of the individual chemical documents as well as the detailed chemical data that could be searched, parsed, analyzed, and aggregated for reporting, monitoring, and compliance purposes.

### The Solution

Elkay found exactly what they wanted with SiteHawk. Beyond core MSDS document management for hazard communication compliance, SiteHawk delivers the extra functionality, data indexing, and attentive service to simplify their EH&S initiatives.

The main benefit of the SiteHawk solution has been simplifying access for corporate and plant personnel to key material documents and data. With facilitated access and reporting, Elkay now enjoys streamlined regulatory reporting for regulations such as Toxic Release Inventory (TRI) in addition to identifying obsolete and archived materials. But perhaps the biggest benefit has been the automated production of chemical labels. Operationally, chemical labeling is a critical deliverable for the EH&S staff to ensure worker safety. With integrated labeling, SiteHawk has eased the burden of labeling and increased confidence in safety precautions.

“We select service providers based on the same principles that we hold ourselves to each day” commented Julia Sfurm, Corporate Risk Operations Manager for Elkay. “We want the best product at the best price with the best customer service - that’s what we found with SiteHawk.”