



Case Study Global Energy Producer

PROJECT OVERVIEW

This global energy company (Global Energy) wished to eliminate multiple older systems and move to one comprehensive chemical data management solution. Global Energy resources were freed up as SiteHawk personnel proficiently and accurately assumed MSDS and facility data management responsibilities.

Additionally, SiteHawk has enabled Global Energy to perform SARA Tier II reporting in an efficient and accurate manner, and the SiteHawk expertise offered has assisted Global Energy in meeting their regulatory reporting requirements.

SiteHawk has a 'can-do' attitude and only promises what is possible. The SiteHawk staff is extremely helpful, supportive and professional. With each new challenge, they teamed with us to develop a solution in a timely manner.

– Health/Medical Team Leader,
Global Energy Producer

The Company

This client is one of the world's largest oil and gas producers, producing around three percent of the oil and gas consumed in the world through operations in 100 countries. They are second only to Russia in terms of known oil and gas resources in the company's global portfolio. This global energy company (Global Energy) works hard to ensure that safety and environmental protections are the cornerstones of their field operations, which is why their North Slope oil fields are among the safest work locations in Alaska and the United States.

The Challenge

Global Energy has multiple work sites spread throughout Alaska that must all have MSDSs managed for OSHA and HAZCOM compliance. Many of these sites are required to submit environmental reports including the very complex SARA Tier II Report. Due to the nature of their business, it is very important that all environmental compliance reporting be accurate and on time.

Before contracting with SiteHawk, Global Energy was working from two separate systems; one for HAZCOM reports and MSDS management, and a second independent system for SARA compliance reporting. Global Energy had some difficulty finding a vendor who could understand their unique needs and provide a technology and service solution to solve their challenges, and meet their mandatory reporting requirements. Common challenges faced with former vendors included: software solutions promised and not delivered, inaccurate MSDS management, and a lack of understanding related to Global Energy's unique regulatory needs.

The Solution

Primarily, SiteHawk was implemented to assist with compliance reporting, which includes but is not limited to: HAZCOM reporting, PSM, MSDS research and annual SARA reporting. Because of its robust nature, SiteHawk was also designated to be used for complex MSDS Management across multiple locations, and to assist with various other projects such as Employee Task Evaluations completed by the client's Industrial Hygienists.

SiteHawk was configured with each site having its own database for reporting and tracking with the added capability to view all MSDSs utilized by the company, across all locations, in the client's catalog. "SiteHawk was able to provide one system that can do everything, including labels and links to regulatory requirements" according to the Health/Medical Team Leader, Global Energy. As SiteHawk was implemented across the Global Energy sites, they and SiteHawk worked collaboratively to ensure the system was utilized to its full capabilities and configured as necessary to meet their unique challenges.