

CASE STUDY

"We looked at a number of different solutions, including the creation of a new internal system. For the investment, SiteHawk's tools were by far the easiest to implement, use and maintain."

DAVID DIBOYAN
Director, SH&E,
Cabot Corporation

PROJECT OVERVIEW

Cabot needed to replace an in-house Lotus Notes system previously created that was about to be retired. Utilizing SiteHawk Communicator, Cabot was able to implement one SDS management platform across multiple facilities, and take advantage of expanded GHS functionality.

THE COMPANY

Founded in 1882, Cabot Corporation is a global performance materials company, headquartered in Boston, Massachusetts. With primary products in rubber and specialty grade carbon blacks, activated carbon, inkjet colorants, fumed metal oxides, aerogel and cesium formate drilling fluids. Cabot operates over 40 manufacturing facilities located in the USA and 20 other countries.



THE CHALLENGE

Cabot required a solution that could be implemented easily across multiple facilities with a limited investment by IT. Prior to implementing SiteHawk, Cabot used Lotus Notes as their safety data sheet (SDS) repository. They needed a service that would assist in updating SDSs, create custom material approval processes, and provide enhanced functionality for labeling existing materials or secondary containers.

THE SOLUTION

SiteHawk Communicator *Professional edition* was able to meet all Cabot's immediate chemical data needs including better organization of their SDSs, providing more reliable and accessible information. SiteHawk provided additional functionality to assist the transition to GHS and reduce time committed to managing Cabot's HazCom program by 50 percent.

Additional key productivity and compliance benefits included:

- Fast, easy SDS search for employees on the floor
- Simplified material approval processes for chemical review and approval
- Reduced investment by internal IT resources
- Increased productivity by eliminating binders, scanning, faxing, etc.
- Access to GHS tracking and labeling tools