

CASE STUDY

"SiteHawk has really been a time-saver. It's an efficient and comprehensive solution for companies that want a best-of-breed SDS solution."

CHRIS ROSS
EHS Manager, Baker Hughes

PROJECT OVERVIEW

Over the years, Baker Hughes had maintained their safety data sheets by using a combination of manual binders and internal systems. The process was an administrative headache and wasn't built for SDS management and reporting. Baker Hughes implemented SiteHawk and now runs quick reports on chemicals within its various facilities.

THE COMPANY

Baker Hughes is one of the world's leading oilfield services companies and manufactures products and equipment for the global petroleum market.



THE CHALLENGE

Prior to transitioning to SiteHawk, Baker Hughes used another SDS software to manage its library of Safety Data Sheets (SDSs). The company's manufacturing facilities in Oklahoma and Texas had relied on the software and manual binders for its SDS management, but it was limiting. The system performed exclusively as a document repository with very little functionality, not much different than a webpage with links. Simple tasks such as printing labels or adding chemicals to a department was challenging.

In addition, each facility was responsible for updating their notebook with new SDSs. There was no version control, so it was difficult to identify which SDSs were the most recent. Adding to the frustration, the software provider's customer service was unresponsive and did not provide adequate support when asked about system functionality.

THE SOLUTION

By utilizing SiteHawk, front-line employees could easily search for a chemical and find the most up-to-date SDS. QuickSearch functionality allowed users to search based on chemical or manufacturer name as well as submit search queries by instantly displaying suggested keywords. Administrators could manage departments by moving chemicals from one area to another, and report on which chemicals are located in departments.

SiteHawk also eliminated the chore of acquiring, updating and maintaining SDSs, and provided visibility into current and past SDSs. Additionally, Baker Hughes benefited from regulatory reporting by cross referencing materials to view what materials comply, conflict or are subject to a particular regulation.